

Survey NZ Terms & Conditions

1. Continuance of Certification is subject to compliance with the requirements of Survey NZ (2018) Ltd (SNZ) and the Rules and Regulations laid down by the Regulatory Authority.
2. Any damage, defect, breakdown which could invalidate the conditions for which a certificate has been issued, shall be reported to SNZ without delay and the item/s to be shut down and made safe where possible.
3. All repairs to equipment and machinery, which may be required in order that the equipment may retain the certificate, are to be carried out to the satisfaction of SNZ inspectors. When repairs are effected at a location where the services of an inspector of SNZ are not available, the repairs are to be fully documented/photographed and are inspected at the earliest possible opportunity by SNZ inspector. If the owner fails to repair defects, as deemed necessary by a SNZ inspector, then SNZ may refuse renewal of the certificate until rectification has been completed and re-inspected by SNZ inspector.
4. Plans and particulars of any proposed alteration's to SNZ certified equipment are to be submitted for approval prior to commencement and carried out and inspected to the satisfaction of SNZ inspector.
5. It is the responsibility of the owner to ensure that all inspections as necessary for the maintenance of the certificate are carried out at the proper time and in accordance with SNZ inspector.
6. It is the responsibility of the Owner/Controller of the equipment to ensure it is presented ready for inspection, with access made available and any aid to the inspection (i.e. scissor lifts/lockable switch/induction/hazard identification etc.) is made available to the inspector.
7. Failure to provide clear access or have the equipment prepared and ready will result in the cancellation of the inspection until the equipment is presented ready.
8. SNZ inspectors are provided with personal safety equipment (hard hat/high viz/lock-outs etc.) however it is the owner/controllers responsibility to provide on-site safety and hazard management/induction to site/clear access.
9. Inspections by SNZ staff are limited to the equipment inspection as required by legislation or as agreed or contracted by the owner.
10. SNZ will give timely notice to an owner of inspections due, however in the absence of such notification, it is the owner's responsibility to ensure that inspections are carried out to maintain certification.
11. When regulations call for intermediate inspections of equipment be carried out, the failure of the intermediate inspections to be actioned by the owner will invalidate the certificate.
12. The Regulatory Authority has the right to withdraw/suspend a certificate.
13. SNZ retains ownership of any certificate or report until that certificate or report is paid for in full. SNZ has the right to withhold, or, if already issued, to suspend any certificate (or report in any other case) in the event of non-payment of any fee charged in relation to the certificate or report.
14. Reports prepared by SNZ are expressly for the client and are not to be relied upon or used by any third party without SNZ approval. SNZ will keep confidential any report prepared for its client including any information supplied by the client or information, material or personal, gained during the inspection process, except as required by law.
15. In providing services, information or advice, neither SNZ nor any of its inspectors, employees or agents shall be liable for any loss, damage or expense whatsoever sustained by any person due to any act, omission or error of whatsoever nature and howsoever caused of SNZ, its inspectors, employees or agents or due to any inaccuracy of whatsoever nature and howsoever caused in any information or advice given in any way whatsoever by or on behalf of SNZ, even if held to amount to a breach of warranty. Nevertheless, if any person, who is party to the agreement pursuant to which SNZ provides any service, uses any services or relies on any information or advice given by or on behalf of SNZ and suffers loss, damage or expense thereby which is proved to have been due to any negligent act, omission or error of SNZ, its inspectors, employees or agents or any negligent inaccuracy in information or advice given by or on behalf of SNZ, then SNZ will pay compensation to such person for his proved loss up to but not exceeding the amount of fee (if any) charged by SNZ for that particular service, information or advice.
16. SNZ, its inspectors, employees or agents (on behalf of whom this notice is given) shall be under no liability or responsibility in negligence or otherwise howsoever to any person who is not a party to the agreement with SNZ pursuant to which any certificate, statement, data or report is issued in respect of any information or advice expressly implied or given by SNZ or in respect of any omission or inaccuracy therein or in respect of any act or omission which has caused or contributed to any certificate, statement, data or report being issued with the information and advice it contains (if any)
17. Any price estimate or quote by SNZ or any agent or employee of SNZ is not binding on SNZ and the Owner accepts and acknowledges that the amount charged will be as set out in the SNZ invoice. However, if the owner satisfies SNZ that the amount is in error, then SNZ will reissue the invoice showing the corrected amount. The owner agrees to pay on demand all costs (including, without limitation, legal fees as between solicitor and SNZ) incurred by SNZ or SNZ agents relating to the recovery of any amount payable by the owner under the agreement. SNZ expects payment within seven days of the date of the invoice, except where negotiated with SNZ for payment by 20th month. Interest may be charged on any unpaid account until the overdue amounts are settled in full. Interest will accrue after as well as before any judgment which SNZ may obtain against the owner.
18. Ultrasonic Inspection Variables Affecting test Result's
All efforts shall be made to use reference blocks made of the same material with the same heat treatment etc. as the material that is being tested if not possible then normal Calibration blocks will be used. Verification methods usually require a tolerance in accuracy to a percentage of total screen range of +/- 2% this will be stated, where possible in the UT report.